



*Unlocking the potential of integration and collaboration*

31 March – 1 April 2022 | Crowne Plaza, Stratford-upon-Avon

## **Draft Agenda**

### **DAY ONE**

09.00 Registration & Refreshments

**09.30** Chair's Opening Remarks  
**Alastair McLellan**, Editor, **HSJ**

09.45 **Keynote Interview**  
**Towards a sustainable future: What does new leadership mean for NHS providers?**

With a new NHS Chief Executive in post for just over 6 months, this session will be an opportunity to reflect on the first days in post, with a look forwards to the emerging priorities, new realities and challenges ahead.

What will be the role of the centre going forwards? How will the future sustainability of the NHS be assured? What cultural changes will be required? How will the NHS continue to drive innovation? How will the money pan out?

10.30 **Panel Discussion**  
**Unlocking the potential of your ICS**

*Supported by Cerner*

- Working differently, as providers, to deliver impact for staff and populations – what does this mean in reality?
- Transitioning to system thinking as default – challenges and opportunities
- Delivering systemic change for poor performing areas or trusts
- What have been the learnings of first wave ICSs?
- What does success look like in the next 12 months? How can ICSs have an immediate impact on reset and recovery?

**Joe Rafferty**, Chief Executive, **Mersey Care NHS Foundation Trust & Liverpool Community Health NHS Trust**

11.15 Morning Refreshments & Networking

11.45	<p><b>Interactive Discussion Groups:</b></p> <p>Join these intimate and focused small-group discussions to share experiences with senior colleagues and get your pressing questions answered. With tables limited to just 12 participants, ensure you sign up early to secure your place at your preferred table.</p> <table border="1" data-bbox="220 439 1453 801"> <tr> <td data-bbox="220 439 844 528"> <b>Alternative models to build capacity</b>  <i>Reserved for Genmed</i> </td> <td data-bbox="844 439 1453 528"> <b>ICS oversight, regulation and governance</b>  <i>Reserved for Hempsons</i> </td> </tr> <tr> <td data-bbox="220 528 844 651"> <b>Managing patient flows to aid elective recovery</b>  <i>Reserved for Vifor</i> </td> <td data-bbox="844 528 1453 651"> <b>Improving elective care, sustainably</b>  <i>Reserved for Acumentice</i> </td> </tr> <tr> <td data-bbox="220 651 844 736"> <b>Assessing alternative models for provider collaboratives</b> </td> <td data-bbox="844 651 1453 736"> <b>Building trust across systems</b> </td> </tr> <tr> <td data-bbox="220 736 844 801"> <b>How can providers shift focus to prevention?</b> </td> <td data-bbox="844 736 1453 801"> <b>Managing clinical risk in waiting lists</b> </td> </tr> </table>		<b>Alternative models to build capacity</b> <i>Reserved for Genmed</i>	<b>ICS oversight, regulation and governance</b> <i>Reserved for Hempsons</i>	<b>Managing patient flows to aid elective recovery</b> <i>Reserved for Vifor</i>	<b>Improving elective care, sustainably</b> <i>Reserved for Acumentice</i>	<b>Assessing alternative models for provider collaboratives</b>	<b>Building trust across systems</b>	<b>How can providers shift focus to prevention?</b>	<b>Managing clinical risk in waiting lists</b>
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12.30	Networking Lunch									
	<b>Stream A:</b> Transformation	<b>Stream B:</b> Reset & Recovery								
13.30	<p><b>Panel Discussion</b></p> <p><b>Establishing a new partnership between NHS and local authorities</b></p> <p>Strengthening the collaboration between health and local authorities is vital for a patient-centred, integrated service. But in the ICS reconfiguration, how this will be engineered remains unclear.</p> <p>Will this be for the local community to determine, or will this be nationally driven? What structural, organisational and funding changes are required to create the mechanisms for change?</p> <p>In this session we'll explore how to turn good intentions and a desire for change – into a reality.</p> <p><b>Alison McKenzie-Folan, Chief Executive, Wigan Council</b></p> <p><b>Tom Stannard, Chief Executive, Salford City Council</b></p>	<p><b>Panel Discussion</b></p> <p><b>Optimising digital patient engagement tools for better health and care outcomes</b></p> <p><i>Supported by Wolters Kluwer</i></p> <p>With longer waits for treatment, how can patient communication tools keep patients informed about their care pathway? How can NHS services better support and educate patients on ways to best manage their condition while they wait? How can digital tools help open up a new chapter of co-decision-making between clinician and patient?</p> <p>This panel will explore the opportunity of next generation patient engagement and how to embrace digital tools for better health and care outcomes.</p>								
14.15	<p><b>Panel Discussion</b></p> <p><b>New approaches to primary care integration and out of hospital care</b></p>	<p><b>Panel Discussion</b></p> <p><b>How can the NHS play a bigger role in delivering local economic and green recovery goals?</b></p>								

	<ul style="list-style-type: none"> <li>• Does the formation of ICSs present an opportunity to start a new conversation about the future of primary care?</li> <li>• How can we bring all primary care voices to the table – beyond PCNs</li> <li>• How can general practice be better integrated with hospitals, community services and mental health?</li> <li>• Exploring areas where primary care and PCNs are working in a fundamentally different way</li> </ul> <p><b><i>Katherine Saunders, Chief Executive, Alliance for Better Care</i></b></p>	<ul style="list-style-type: none"> <li>• How to develop your role beyond that as an acute provider</li> <li>• Establishing a clear definition to 'anchor institutions', what they should be, what they could do</li> <li>• Utilising collective leadership to influence the wider determinants of health</li> <li>• Responding to the 'green' procurement requirements going forwards</li> <li>• Delivering impact as a large place-based employer</li> </ul> <p><b><i>Dr Nick Watts, Chief Sustainability Officer, NHS England &amp; Improvement</i></b></p>
15.00	Afternoon Refreshments & Networking	
15.30	<p><b>Panel Discussion</b> <b>Delivering value through place-based integration models</b></p> <p>This session will explore examples of how local placed-based wellbeing services are delivering true value for people and stemming flow into emergency care and hospitals. How can we use this as an opportunity to reset partnership working, re-engage staff to work across boundaries and find new innovative ways to achieve productivity gains – and ultimately better services for populations?</p> <p><b><i>Catherine Johnstone, Vice Chair, The Richmond Group of Charities</i></b></p>	<p><b>Panel Discussion</b> <b>Workforce productivity and effectiveness - through a new lens</b></p> <p><i>Reserved for Wolters Kluwer</i></p> <p>Working within resource constraints requires a new approach to productivity and effectiveness. Hospitals are looking to target 2-3 things that will deliver the biggest impact.</p> <p>Through discussion and practical examples we'll explore how organisations are prioritising their improvement programmes, where they're investing into digital solutions – and examine how marginal gains can really make a difference.</p> <p><b><i>Matthew Cripps, Director of Sustainable Healthcare, NHS England &amp; Improvement</i></b></p>
16:20	<p><b>Panel Discussion</b> <b>Clearing the elective backlog – beyond traditional thinking</b></p> <p>Given the size of the waiting list and significant capacity challenges, provider organisations must find innovative solutions to work faster and smarter.</p> <p>Hear from leaders driving collaboration initiatives, working across organisational boundaries, to deliver impact for patients waiting for treatment through:</p>	

	<ul style="list-style-type: none"> <li>• Faster pathways</li> <li>• New models of care</li> <li>• Increasing capacity</li> </ul> <p><b>Jim Mackey, Chief Executive, Northumbria Healthcare NHS Trust</b></p> <p><b>David Furness, Director of Policy and Delivery, Independent Healthcare Providers Network</b></p>
17.00	<p><b>Panel Discussion</b></p> <p><b>Provider collaboratives: In practice</b></p> <p><i>Reserved for Hempsons</i></p> <ul style="list-style-type: none"> <li>• How to manage the tensions of shared responsibility versus sovereign accountability: Real-life examples, learnings and outcomes</li> <li>• Ensuring a balance of power in the provider collaborative – what mechanisms are available to help manage this risk?</li> <li>• Exploring where and how provider collaboratives are starting to have an impact on population health needs</li> </ul> <p><b>Glen Burley, Chief Executive, Foundation Group of South Warwickshire Foundation Trust, Wye Valley Trust and George Eliot Hospital Trust</b></p>
<b>17.45</b>	<p>Chair's Closing Remarks</p> <p><b>Alastair McLellan, Editor, HSJ</b></p>
19.00-23.00	<p>Networking Drinks Reception &amp; Dinner</p>
<b>DAY TWO</b>	
08.15	<p>Registration &amp; Refreshments</p>
<b>09.00</b>	<p>Chair's Opening Remarks</p> <p><b>Alastair McLellan, Editor, HSJ</b></p>
09.15	<p><b>Panel Discussion</b></p> <p><b>Balancing 2022/23 pressures and priorities within constraints</b></p> <ul style="list-style-type: none"> <li>• Reflecting on the current financial environment and the implications, short and longer term</li> <li>• How are organisations balancing national and regional expectations and priorities?</li> <li>• Capital constraints: How to continue investing in NHS estates to support the delivery of new models of care</li> <li>• Managing public expectations who expect faster and better</li> </ul>

	<b>Matt Neligan, Director of System Transformation, NHS England &amp; Improvement</b>							
10.00	<b>Fireside Chat</b> <b>Staff wellbeing, engagement, motivation: Making a difference</b>  As one of the biggest challenges facing provider organisations right now, this session will explore practical solutions and inspiring examples from leaders genuinely achieving a meaningful focus on welfare, wellbeing and employee engagement (pre and post pandemic). <ul style="list-style-type: none"> <li>• What does it take to become an 'employer of choice'?</li> <li>• Delivering systemic change to ensure BME staff feel more included</li> <li>• Looking after and supporting staff post pandemic</li> <li>• Embedding new approaches to flexible working and learning from the pandemic</li> </ul> <b>Steve Russell, Chief Executive, Harrogate &amp; District NHS Foundation Trust</b>  <b>Joe Harrison, Chief Executive, Milton Keynes University Hospital NHS Foundation Trust</b>							
10.45	Session Change							
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11.30	Morning Refreshments & Networking							
12.00	<b>Shared Perspectives</b> <b>Taking a whole systems approach to patient flow and care navigation</b> <ul style="list-style-type: none"> <li>• With pressures in A&amp;E, as well within primary care and community services increasing exponentially, how can the system work better to resolve both of these issues?</li> <li>• With the full reconfiguration to ICSs, how can we now harness whole systems thinking to fundamentally redesign and develop new sustainable models of care?</li> <li>• What can we learn from international examples as we embrace reset and recovery?</li> </ul> <b>Lena Samuels, Chair Designate, Hampshire and IOW ICS</b>  <b>Daniel Elkeles, Chief Executive, London Ambulance Service NHS Trust</b>							

12.45	<p><b>Panel Discussion</b>  <b>Navigating the new dynamics of power, decision-making and accountability across the system</b></p> <p>Welcome to this next chapter of integration, collaboration and scale! As a Chief Executive or Chair, what does this mean in reality?</p> <ul style="list-style-type: none"> <li>• Is this an ongoing erosion of power, or an opportunity to make a real difference?</li> <li>• How will the relationship between the centre and regions play out going forwards?</li> <li>• Can we expect further devolution?</li> <li>• What will the new powers of the Secretary of State mean in practice?</li> <li>• What should leaders be seeking, pushing for vs accepting as the way things are?</li> </ul>
<b>13.30</b>	<p>Chair's Closing Remarks  <b>Alastair McLellan, Editor, HSJ</b>  <i>Lunch will be served after sessions finish</i></p>