	Unlocking the potential of integration and collaboration 31 March – 1 April 2022 Crowne Plaza, Stratford-upon-Avon
DAY O	NE
09.00	Registration & Refreshments
09.30	Chair's Opening Remarks Alastair McLellan, Editor, HSJ
	 Driving performance recovery across systems, organisations and places Supported by TeleTracking Innovating and driving improvement within constraints Unlocking capacity within organisations and across systems Tackling workforce productivity and effectiveness through a new lens Putting digital at the heart of recovery Matthew Cripps, Director of Behaviour Change, NHS England & Improvement Niall Dickson, Chair, East Kent Hospitals University NHS FT Neil Griffiths, Chief Executive, TeleTracking Matthew Shaw, Chief Executive, Great Ormond Street Hospital Panel Discussion
10.20	 Unlocking the potential of your ICS Supported by Cerner Working differently, as providers, to deliver impact for staff and populations – what does this mean in reality? Transitioning to system thinking as default – challenges and opportunities Delivering systemic change for poor performing areas or trusts What have been the learnings of first wave ICSs? What does success look like in the next 12 months? How can ICSs have an immediate impact on reset and recovery? Kevin McGee, Chief Executive, Lancashire Teaching Hospitals

	<i>Matt Neligan, Director of System Tran Improvement</i>	sformation, NHS England &
	Lou Patten, Chief Executive, NHS Clin	ical Commissioners
	Patti Wynn, Sales Director, Cerner	
11:00	Morning Refreshments & Networking	
11.30	Interactive Discussion Groups: Join these intimate and focused small-gro senior colleagues and get your pressing q participants, ensure you sign up early to s	uestions answered. Bringing together 8-10
	(1) ICS oversight, regulation and governance Led by Hempsons	(2) What are the key enablers to sustain timely and equitable access to planned care pathways? Led by Acumentice
	 (3) Redesigning the provision of analgesia to optimise patient flow in ED Led by Galen (5) What have we learned during the pandemic – and how do we use this to build a flexible, responsive NHS workforce for the future? Led by NHS Professionals 	 (4) Is procuring for value a myth or a reality? Led by BD (6) How can we empower people in their patient journeys? Led by Capita Healthcare Decisions
12:30	Session change	
	Stream A: Reset & Recovery	Stream B: Transformation
12:35	Panel Discussion	Panel Discussion
	Embracing new approaches to flexible working for staffing	New approaches to primary care integration and out of hospital care
	 optimisation Supported by NHS Professionals To meet the demands of system recovery and the backlog, we'll explore how NHS leaders will need to approach workforce planning differently and the opportunities of flexible working to deliver goals. What learnings can we take away from the pandemic in terms of innovation, thinking differently, approaches to flexible working, operating as one team? Putting people in places to care: How can flexible working be better utilised to support agile movement of staff across 	 How does the formation of ICSs present an opportunity to start a new conversation about the future of primary care? How can we bring all primary care voices to the table – beyond PCNs? How can general practice be better integrated with hospitals, community services and mental health? Exploring areas where primary care and PCNs are working in a fundamentally different way – and how those ideas and lessons can be transferred to other parts of the country Anne Coyle, Managing Director, Out of Hospital Care Collaborative, South Warwickshire NHS Foundation Trust

Copyright© 2022 Wilmington plc

	 Is there a right mix substantive vs bank staff? How can the NHS better embrace flexible working as a long-term career? Juliette Cosgrove, Chief Nurse and Director of Clinical Governance, NHS Professionals Richard Mitchell, Chief Executive, University Hospitals of Leicester 	<i>Dr Phil Jennings, Chief Executive, Innovation Agency Dr Simon Mitchell, Co-Executive Partner, your health partnership</i>
13:15	Lunch	-
14:15	Panel Discussion	Fireside Chat
	Leading a digital-first approach to recovery	Establishing a new partnership between NHS and local authorities
	 Putting digital front and centre of recovery planning: board-level leadership, culture, mindsets, and capability Investing in the right digital solutions that will drive optimum impact and ROI How can digital innovation best support clinicians and patients? Transitioning to a system-wide collaborative approach to digital – tensions and opportunities Deborah Lee, Chief Executive, Gloucestershire Hospitals NHS FT 	Strengthening the collaboration between health and local authorities is vital for a patient-centred, integrated service. But in the ICS reconfiguration, how this will be engineered remains unclear. Will this be for the local community to determine, or will this be nationally driven? What structural, organisational and funding changes are required to create the mechanisms for change? In this session we'll explore how to turn good intentions and a desire for change – into a reality. Kate Ardern, Director of Public Health, Wigan Council
	Chris McCann, Interim National Director, Healthwatch England	<i>Tom Stannard, Chief Executive, Salford City Council</i>
	Cheryl Trigg, Business Development Director, Wolters Kluwer	Matthew Winn, National Director for Community Health Services, NHSE Chief Executive, Cambridgeshire Community Services Trust
14:55	Session change	
15.00	Panel Discussion	Panel Discussion
	Reducing bed days: Discovering small wins with big impact	Delivering value through place-based integration models
	Supported by Vifor	This session will explore examples of how local placed-based wellbeing services are

Copyright© 2022 Wilmington plc

	To build elective capacity and drive	delivering true value for people and
	efficiency ensuring only the right	stemming flow into emergency care and
	patients are in hospital – is essential.	hospitals. How can we use this as an
	Through two case studies and interactive	opportunity to reset partnership working,
	discussion, we'll explore practical	re-engage staff to work across boundaries
	examples of where small wins can drive	and find new innovative ways to achieve
	a big impact. How can we share lessons	productivity gains – and ultimately better
	across the country to ensure the right	services for populations?
	patients are in hospital? How can we	
	speed up clinical pathways and support	Mike Bell, Chairman, Croydon Health
	earlier discharge and reduce re-	Services NHS Trust
	admissions?	
		Catherine Johnstone, CEO Royal
	Dr Will Hinchliffe, Kidney Specialist,	Voluntary Service Co-chair Richmond
	South Tyneside and Sunderland NHS	Group of Charities
	FT	p
		Dave Sweeney, Executive Director of
	James Prentis, Consultant	Partnerships, Cheshire and Merseyside
	Anaesthetist, Newcastle Hospitals	Health and Care Partnership
	NHS FT	•
	Stella Vig, Consultant Vascular and	
	General Surgeon, Croydon Health	
	Services NHS Trust and National	
	Clinical Director for Elective Care,	
	NHSE	
15.40	-	
	NHSE	
15.40 16:10	NHSE Afternoon Refreshments & Networking	
	NHSE Afternoon Refreshments & Networking Keynote Interview NHS recovery – from vision to reality	
	NHSE Afternoon Refreshments & Networking Keynote Interview NHS recovery – from vision to reality Sir Jim Mackey, National Director of B	
16:10	NHSE Afternoon Refreshments & Networking Keynote Interview NHS recovery – from vision to reality Sir Jim Mackey, National Director of E Northumbria Healthcare NHS Trust	
	NHSE Afternoon Refreshments & Networking Keynote Interview NHS recovery – from vision to reality Sir Jim Mackey, National Director of E Northumbria Healthcare NHS Trust Panel Discussion	Elective Recovery Chief Executive,
16:10	NHSE Afternoon Refreshments & Networking Keynote Interview NHS recovery – from vision to reality Sir Jim Mackey, National Director of B Northumbria Healthcare NHS Trust Panel Discussion Clearing the elective backlog – beyon	Elective Recovery Chief Executive,
16:10	NHSE Afternoon Refreshments & Networking Keynote Interview NHS recovery – from vision to reality Sir Jim Mackey, National Director of E Northumbria Healthcare NHS Trust Panel Discussion	Elective Recovery Chief Executive,
16:10	NHSE Afternoon Refreshments & Networking Keynote Interview NHS recovery – from vision to reality Sir Jim Mackey, National Director of E Northumbria Healthcare NHS Trust Panel Discussion Clearing the elective backlog – beyon Supported by Induction	Elective Recovery Chief Executive,
16:10	NHSE Afternoon Refreshments & Networking Keynote Interview NHS recovery – from vision to reality Sir Jim Mackey, National Director of B Northumbria Healthcare NHS Trust Panel Discussion Clearing the elective backlog – beyon	Elective Recovery Chief Executive, d traditional thinking ificant capacity challenges, provider
16:10	NHSE Afternoon Refreshments & Networking Keynote Interview NHS recovery – from vision to reality Sir Jim Mackey, National Director of E Northumbria Healthcare NHS Trust Panel Discussion Clearing the elective backlog – beyon Supported by Induction Given the size of the waiting list and signiorganisations must find innovative solution	Elective Recovery Chief Executive, Ind traditional thinking ificant capacity challenges, provider ons to work faster and smarter.
16:10	NHSE Afternoon Refreshments & Networking Keynote Interview NHS recovery – from vision to reality Sir Jim Mackey, National Director of E Northumbria Healthcare NHS Trust Panel Discussion Clearing the elective backlog – beyon Supported by Induction Given the size of the waiting list and signiorganisations must find innovative solution Hear from leaders driving collaboration in	Elective Recovery Chief Executive, d traditional thinking ificant capacity challenges, provider ons to work faster and smarter. itiatives, working across organisational
16:10	NHSE Afternoon Refreshments & Networking Keynote Interview NHS recovery – from vision to reality Sir Jim Mackey, National Director of E Northumbria Healthcare NHS Trust Panel Discussion Clearing the elective backlog – beyon Supported by Induction Given the size of the waiting list and signiorganisations must find innovative solution Hear from leaders driving collaboration in boundaries, to deliver impact for patients	Elective Recovery Chief Executive, d traditional thinking ificant capacity challenges, provider ons to work faster and smarter. itiatives, working across organisational
16:10	NHSE Afternoon Refreshments & Networking Keynote Interview NHS recovery – from vision to reality Sir Jim Mackey, National Director of E Northumbria Healthcare NHS Trust Panel Discussion Clearing the elective backlog – beyon Supported by Induction Given the size of the waiting list and sign organisations must find innovative solutio Hear from leaders driving collaboration in boundaries, to deliver impact for patients • Faster pathways	Elective Recovery Chief Executive, d traditional thinking ificant capacity challenges, provider ons to work faster and smarter. itiatives, working across organisational
16:10	NHSE Afternoon Refreshments & Networking Keynote Interview NHS recovery – from vision to reality Sir Jim Mackey, National Director of E Northumbria Healthcare NHS Trust Panel Discussion Clearing the elective backlog – beyon Supported by Induction Given the size of the waiting list and sign organisations must find innovative solutio Hear from leaders driving collaboration in boundaries, to deliver impact for patients Faster pathways New models of care	Elective Recovery Chief Executive, d traditional thinking ificant capacity challenges, provider ons to work faster and smarter. itiatives, working across organisational
16:10	NHSE Afternoon Refreshments & Networking Keynote Interview NHS recovery – from vision to reality Sir Jim Mackey, National Director of E Northumbria Healthcare NHS Trust Panel Discussion Clearing the elective backlog – beyon Supported by Induction Given the size of the waiting list and sign organisations must find innovative solutio Hear from leaders driving collaboration in boundaries, to deliver impact for patients • Faster pathways	Elective Recovery Chief Executive, d traditional thinking ificant capacity challenges, provider ons to work faster and smarter. itiatives, working across organisational
16:10	NHSE Afternoon Refreshments & Networking Keynote Interview NHS recovery – from vision to reality Sir Jim Mackey, National Director of E Northumbria Healthcare NHS Trust Panel Discussion Clearing the elective backlog – beyon Supported by Induction Given the size of the waiting list and sign organisations must find innovative solutio Hear from leaders driving collaboration in boundaries, to deliver impact for patients Faster pathways New models of care	Elective Recovery Chief Executive, d traditional thinking ificant capacity challenges, provider ons to work faster and smarter. itiatives, working across organisational
16:10	NHSE Afternoon Refreshments & Networking Keynote Interview NHS recovery – from vision to reality Sir Jim Mackey, National Director of E Northumbria Healthcare NHS Trust Panel Discussion Clearing the elective backlog – beyon Supported by Induction Given the size of the waiting list and sign organisations must find innovative solutio Hear from leaders driving collaboration in boundaries, to deliver impact for patients • Faster pathways • New models of care • Increasing capacity James Balmain, CEO, Induction	Elective Recovery Chief Executive, d traditional thinking ificant capacity challenges, provider ons to work faster and smarter. itiatives, working across organisational

Copyright© 2022 Wilmington plc

	<i>David Furness, Director of Policy and Delivery, Independent Healthcare</i> <i>Providers Network</i>
	Andy Hardy, Chief Executive, University Hospitals Coventry and Warwickshire NHS Trust
17.30	Chair's Closing Remarks
	Alastair McLellan, Editor, HSJ
19.00- 23.00	Networking Drinks Reception & Dinner
DAY T	NO
08.15	Registration & Refreshments
08.50	Chair's Opening Remarks
	Alastair McLellan, Editor, HSJ
09.00	Panel Discussion
	Balancing 2022/23 pressures and priorities within constraints
	 Reflecting on the current financial environment and the implications, short and longer term How are organisations balancing national and regional expectations and priorities? Capital constraints: How to continue investing in NHS estates to support the delivery of new models of care Managing public expectations who expect faster and better Anita Charlesworth, Director of Research, The Health Foundation Caroline Clarke, Group CEO, Royal Free London NHS FT Chris Hopson, Chief Executive, NHS Providers Richard Murray, Chief Executive, The King's Fund
09.40	Panel Discussion
	Provider collaboratives: In practice
	Supported by Hempsons
	 How to manage the tensions of shared responsibility versus sovereign accountability: Real-life examples, learnings and outcomes Ensuring a balance of power in the provider collaborative – what mechanisms are available to help manage this risk? Exploring where and how provider collaboratives are starting to have an impact on population health needs
	Wye Valley Trust and George Eliot Hospital Trust

Copyright© 2022 Wilmington plc

	Sheena Cumiskey, Chief Executive, Cheshire and Wirral Partnership NHS Foundation Trust
	Andrew Davidson, Partner, Hempsons
20	Morning Refreshments & Networking
40	Fireside Chat
	Staff wellbeing, engagement, motivation: Making a difference
	Supported by GoodShape
	As one of the biggest challenges facing provider organisations right now, this session will explore practical solutions and inspiring examples from leaders genuinely achieving a meaningful focus on welfare, wellbeing and employee engagement (pre and post pandemic).
	 Optimising the employee experience to attract and retain the best talent – successes and learnings
	 Designing impactful wellbeing initiatives – what does the data tell us? Delivering systemic change to ensure BME staff feel more included How can an improved understanding of wellbeing better inform workforce
	planning? Alun Baker, Chief Executive, GoodShape
	Alun Baker, Chief Executive, GoodShape Joe Harrison, Chief Executive, Milton Keynes University Hospital NHS FT Fiona Noden, Chief Executive, Bolton NHS FT
20	Alun Baker, Chief Executive, GoodShape Joe Harrison, Chief Executive, Milton Keynes University Hospital NHS FT Fiona Noden, Chief Executive, Bolton NHS FT Panel Discussion
20	Alun Baker, Chief Executive, GoodShape Joe Harrison, Chief Executive, Milton Keynes University Hospital NHS FT Fiona Noden, Chief Executive, Bolton NHS FT Panel Discussion Taking a whole systems approach to patient flow and care navigation
20	Alun Baker, Chief Executive, GoodShape Joe Harrison, Chief Executive, Milton Keynes University Hospital NHS FT Fiona Noden, Chief Executive, Bolton NHS FT Panel Discussion
20	 Alun Baker, Chief Executive, GoodShape Joe Harrison, Chief Executive, Milton Keynes University Hospital NHS FT Fiona Noden, Chief Executive, Bolton NHS FT Panel Discussion Taking a whole systems approach to patient flow and care navigation Supported by Capita Healthcare Decisions With pressures in A&E, as well within primary care and community services increasing exponentially, how can the system work better to resolve both of
20	 Alun Baker, Chief Executive, GoodShape Joe Harrison, Chief Executive, Milton Keynes University Hospital NHS FT Fiona Noden, Chief Executive, Bolton NHS FT Panel Discussion Taking a whole systems approach to patient flow and care navigation Supported by Capita Healthcare Decisions With pressures in A&E, as well within primary care and community services increasing exponentially, how can the system work better to resolve both of these issues? With the full reconfiguration to ICSs, how can we now harness whole systems thinking to fundamentally redesign and develop new sustainable models of
20	 Alun Baker, Chief Executive, GoodShape Joe Harrison, Chief Executive, Milton Keynes University Hospital NHS FT Fiona Noden, Chief Executive, Bolton NHS FT Panel Discussion Taking a whole systems approach to patient flow and care navigation Supported by Capita Healthcare Decisions With pressures in A&E, as well within primary care and community services increasing exponentially, how can the system work better to resolve both of these issues? With the full reconfiguration to ICSs, how can we now harness whole systems
20	 Alun Baker, Chief Executive, GoodShape Joe Harrison, Chief Executive, Milton Keynes University Hospital NHS FT Fiona Noden, Chief Executive, Bolton NHS FT Panel Discussion Taking a whole systems approach to patient flow and care navigation Supported by Capita Healthcare Decisions With pressures in A&E, as well within primary care and community services increasing exponentially, how can the system work better to resolve both of these issues? With the full reconfiguration to ICSs, how can we now harness whole systems thinking to fundamentally redesign and develop new sustainable models of care? What can we learn from international examples as we embrace reset and
20	 Alun Baker, Chief Executive, GoodShape Joe Harrison, Chief Executive, Milton Keynes University Hospital NHS FT Fiona Noden, Chief Executive, Bolton NHS FT Panel Discussion Taking a whole systems approach to patient flow and care navigation Supported by Capita Healthcare Decisions With pressures in A&E, as well within primary care and community services increasing exponentially, how can the system work better to resolve both of these issues? With the full reconfiguration to ICSs, how can we now harness whole systems thinking to fundamentally redesign and develop new sustainable models of care? What can we learn from international examples as we embrace reset and recovery?
20	 Alun Baker, Chief Executive, GoodShape Joe Harrison, Chief Executive, Milton Keynes University Hospital NHS FT Fiona Noden, Chief Executive, Bolton NHS FT Panel Discussion Taking a whole systems approach to patient flow and care navigation Supported by Capita Healthcare Decisions With pressures in A&E, as well within primary care and community services increasing exponentially, how can the system work better to resolve both of these issues? With the full reconfiguration to ICSs, how can we now harness whole systems thinking to fundamentally redesign and develop new sustainable models of care? What can we learn from international examples as we embrace reset and recovery? Daniel Elkeles, Chief Executive, London Ambulance Service NHS Trust
	 Alun Baker, Chief Executive, GoodShape Joe Harrison, Chief Executive, Milton Keynes University Hospital NHS FT Fiona Noden, Chief Executive, Bolton NHS FT Panel Discussion Taking a whole systems approach to patient flow and care navigation Supported by Capita Healthcare Decisions With pressures in A&E, as well within primary care and community services increasing exponentially, how can the system work better to resolve both of these issues? With the full reconfiguration to ICSs, how can we now harness whole systems thinking to fundamentally redesign and develop new sustainable models of care? What can we learn from international examples as we embrace reset and recovery? Daniel Elkeles, Chief Executive, London Ambulance Service NHS Trust Lena Samuels, Chair Designate, Hampshire and IOW ICS